

## International Fees Payment Guide using Flywire

Flywire is the University of Salford's preferred method of payment from Nigeria, but we understand that you may want to pay via international bank transfer using the Central Bank of Nigeria.

Did you know that for an additional fee of just 18 GBP you can still pay via Flywire while accessing the Central Bank of Nigeria discounted foreign exchange rates using form A. The benefits of paying in this way are as follows:

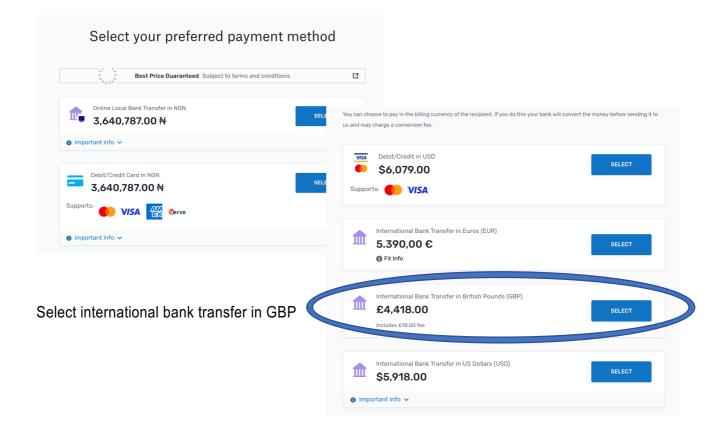
- Full visibility and trackability of the payment for the student and the university
- Period allowed for receipt of funds extended to 21 days
- Eliminates shortfall payments so the University of Salford receives the full amount due
- Refunds are managed by Flywire by to the original account reducing delays and keeping the payer informed at each stage of the refund process
- Around the clock multilingual support can be accessed via <u>Flywire Help Centre</u> or <u>Local</u> Support Numbers

To make a payment for a tuition deposit, tuition fees or accommodation fees via Flywire select Pay Now With Flywire.



# Nigerian Applicants/Students Only - How to benefit from the Central Bank of Nigeria's Form A Reduced Exchange Rates Using Flywire

Firstly, follow the above instructions to proceed to the Flywire payment screen and select to pay by bank transfer in GBP.

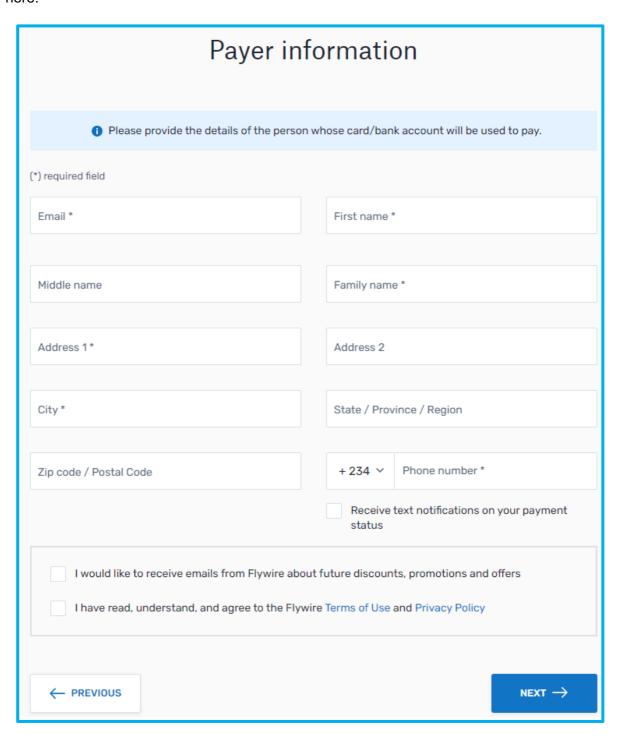




(The above payment amounts are for illustrative purposes and your actual fees will be differing amounts.)

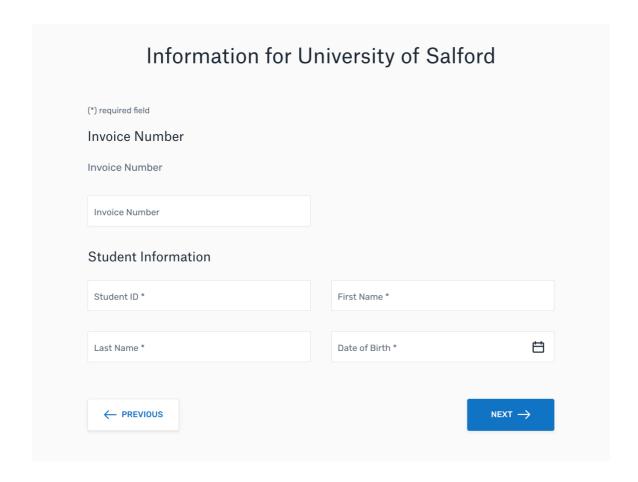
If you choose any option to pay in your local currency, this will be more expensive than the CBN rate offered to you. It is important that the GBP option is selected at this stage if you want to pay using the CBN rate.

Next you will be asked to enter the details of the payer. If your parents/sponsor are making the payment for you, enter **their** details here. If you are making the payment yourself, enter **your** details here.





Following this, you will need to confirm your student information to allow Flywire to provide this information to the University. You will need to confirm your invoice number, student ID, first name, last name, and date of birth.



Once the above has been entered, you will be asked to review and confirm the information on the next screen.

Upon confirming the details, you will be presented with the information required to make the bank transfer using the CBN Form A process. Once Form A has been assessed by the CBN, they will use the 'Authorisation to Debit' form completed at the same time to send the funds in GBP to Flywire.

Once your funds reach Flywire, the payment is fully trackable, and you will be able to see when the funds are delivered to the University.



### Can I get further help completing the Flywire payment?

Yes. Flywire have live chat available 24/7 and in multiple languages to help students from all over the world. For help, visit <a href="https://help.flywire.com/hc/en-us">https://help.flywire.com/hc/en-us</a>. Live chat can be found by clicking in the bottom-right corner of the page.

## What happens if I need a refund?

If your Visa was to be declined for any reason, firstly you should contact the University of Salford to request a refund.

In the event a refund is authorised, funds will be returned via Flywire to the account used to make the original payment. Please do not ask for the funds to be transferred to any other account as this request will not be granted due to UK money laundering legislation. Like the original payment, the refund would be fully trackable using Flywire and can be back in your account within 5 working days.

### Does the University accept payments for personal living costs?

No. The University can only accept payments for tuition fees and on-campus accommodation. Any funds used for any other costs should not be sent to the University. If funds are received for any other purpose than those above, they would be returned to the original account via Flywire. Funds for personal costs should be sent to your UK account which can be opened shortly after your arrival in the country.

#### If you have further questions, who should I contact?

Email: income-treasury@salford.ac.uk

Tel: (+44) 0161 295 0023 and select option 2 or option 1